

Pete and Polly Children's Resale Shop

Policies and Procedures

As of March 16, 2023

- Your items will be reviewed and processed into our preliminary inventory (known as a presort). Any items we cannot use will be returned to you.
- After your presort has been completed, you are free to go and the items we keep will be entered into the computer.
- Items entered will give you a bulk cash offer or you may choose to earn about 20% more by taking in-store credit.
- You will receive a call or text indicating if there are items we are not accepting (otherwise referred to as No Thank You's). You may ask us to donate any NTYs for you or return within 2 days to pick them up. Anything left after 2 days will become store property to be used or donated at our discretion. You will be asked to give consent to the offer so we may complete processing of your items.
- If you do not accept our offer and want to reclaim your items, you will need to pick up within 2 days. Items unclaimed after 2 days will be considered a donation.
- Cash and store credit offers will be held in our system for 1 year (without activity). You may return at your convenience to shop or cash out.
- Thank you for selling your items to Pete & Polly! We appreciate you!

